

# Welcome New Patients!

Updated May, 2016



**DOWNTOWN**  
PHYSICAL THERAPY  
& WELLNESS

Orthopedic Care | Sports Rehab | Fitness

**Welcome to Downtown Physical Therapy & Wellness** where it is our duty to provide friendly, professional, timely service to the community by adhering to exemplary moral and ethical standards. We treat everyone with dignity and respect at all times. Through an environment of trust, we work hard to exceed our client's expectations while developing healthy relationships as we go.

**All appointments require a 24-hour cancellation notice to avoid a NO SHOW fee.**

Please help us to better serve you and others by keeping scheduled appointments. Unless cancelled 24 hours in advance, we reserve the right to charge for second and additional missed appointments at the rate of \$30.

This charge is the responsibility of the patient, not the insurance carrier. Cancellation penalties are expected to be paid in full at the time of your next appointment.

It is ultimately the patient's responsibility to remember his/her scheduled appointments. We do make every attempt to confirm appointments on the business day prior. We must have a valid email address or valid daytime phone number for you to confirm these appointments. Please advise our office staff of your preference and the appropriate email address or phone number to use for confirmation.

I have read and understand the above policy.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Patient or Responsible Party

\_\_\_\_\_  
Date

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251 N Illinois Street Suite 190 Indianapolis, IN 46204

**P** (317) 634-0600    **F** (317) 634-0606

**Email:** [downtownpt2@hotmail.com](mailto:downtownpt2@hotmail.com)

[www.downtownphysicaltherapy.com](http://www.downtownphysicaltherapy.com)



### Patient Information

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Middle Initial \_\_\_\_\_ Date: \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone # (Home) \_\_\_\_\_ (Cell) \_\_\_\_\_ (Work) \_\_\_\_\_

Single \_\_\_\_\_ Married \_\_\_\_\_ Spouse's Name \_\_\_\_\_ Phone \_\_\_\_\_

E-Mail Address \_\_\_\_\_

Date of Birth \_\_\_\_\_ SS# \_\_\_\_\_ Sex: F M

Emergency Contact Name \_\_\_\_\_ Phone \_\_\_\_\_

Referring Physician \_\_\_\_\_ Phone \_\_\_\_\_

Occupation \_\_\_\_\_ Hours per week \_\_\_\_\_ Retired \_\_\_\_\_

Employer \_\_\_\_\_ Employer Address & Phone (WComp patients) \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

#### Insurance Information

Health

Auto

Workman's Comp

Self Pay

**Primary Insurance** \_\_\_\_\_ Subscriber ID# \_\_\_\_\_

Phone \_\_\_\_\_ Group # \_\_\_\_\_

Policy Holder Name \_\_\_\_\_ Relationship to patient \_\_\_\_\_

Policy Holder Date of Birth \_\_\_\_\_

Co-pay \$ \_\_\_\_\_ Deductible \$ \_\_\_\_\_ Met \$ \_\_\_\_\_ Office Visits/yr. \_\_\_\_\_

Claims Address \_\_\_\_\_

**Secondary Insurance** \_\_\_\_\_ Subscriber ID# \_\_\_\_\_

Phone \_\_\_\_\_ Group # \_\_\_\_\_

Claims Address \_\_\_\_\_

**Work Comp** – Case Manager or Adjuster Name \_\_\_\_\_

Phone \_\_\_\_\_

*I understand that it is my responsibility to call my insurance company to verify eligibility for physical therapy through my policy. I agree to pay any eligible fees including co-pays and deductibles that my insurance may require. **It is my responsibility to attend scheduled therapy appointments, otherwise I am subject to a 24 hour cancellation/ no show fee of \$30.** I authorize release of information necessary to process my insurance claims and for payment to be sent directly to Downtown Physical Therapy & Wellness. I understand it is my responsibility to pay for any collection costs and attorney fees that may result from unpaid balances on my account. I have been given instruction and understand the responsibility for payment to Downtown Physical Therapy & Wellness.*

*I authorize Downtown Physical Therapy & Wellness to render the appropriate physical therapy treatment according to reasonable and customary physical therapy practice.*

\_\_\_\_\_  
Signature of Patient or Responsible Party

\_\_\_\_\_  
Date



### PATIENT HEALTH HISTORY

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Middle Initial \_\_\_\_\_ Date: \_\_\_\_\_

Your therapist will review this questionnaire to better address your needs. If you do not understand a question, simply leave it unanswered.

1. Describe what you are being treated for: \_\_\_\_\_

2. When did your symptoms start? \_\_\_\_\_

3. What caused your symptoms? \_\_\_\_\_

4. Did you have surgery? Yes / No Date of surgery \_\_\_\_\_

5. How often do you experience your symptoms during the day? (Check one that applies):

- Constantly (76 –100% of the day)
- Frequently (51–75% of the day)
- Occasionally (26–50% of the day)
- Intermittently (0-25% of the day)

6. What symptoms are you having? (Check all that apply)

- Swelling
- Loss of Motion
- Weakness
- Pain
- Stiffness
- Loss of Balance
- Numbness
- Tingling
- Other

7. Describe your pain (Check all that apply)

- Sharp
- Dull Ache
- Radiating
- Burning
- Stabbing
- Pins and needles

Intensity of pain 0 –no pain 10 – worst pain imaginable

Best – 0 1 2 3 4 5 6 7 8 9 10 Worst – 0 1 2 3 4 5 6 7 8 9 10

8. Are you worse in the:

- Morning
- Afternoon
- Evening
- Doesn't matter

9. What activities increase your symptoms? (i.e. sitting, walking, driving)

10. What eases your symptoms? (i.e. ice, rest, lying on your side)

11. Do your symptoms interrupt your sleep?

- Yes
- No

12. How are your symptoms changing?

- Getting better
- No change
- Getting worse

13. Who have you seen for this injury/these symptoms?

- No one
- Medical Doctor
- Physical Therapist
- Chiropractor
- Massage Therapist



14. What treatment did you receive? And when? \_\_\_\_\_  
\_\_\_\_\_

15. What diagnostic tests have you had?

- X-rays      Date:\_\_\_\_\_       MRI      Date:\_\_\_\_\_
- CT Scan      Date:\_\_\_\_\_       EMG      Date:\_\_\_\_\_
- Other \_\_\_\_\_      Date: \_\_\_\_\_

16. Do you have any of the following medical conditions?

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> High blood pressure   | <input type="checkbox"/> Heart disease              | <input type="checkbox"/> Pacemaker                   |
| <input type="checkbox"/> Diabetes              | <input type="checkbox"/> Allergies/Skin sensitivity | <input type="checkbox"/> Sensitivity to heat or cold |
| <input type="checkbox"/> Seizures              | <input type="checkbox"/> Headaches                  | <input type="checkbox"/> Gout                        |
| <input type="checkbox"/> Stroke/CVA            | <input type="checkbox"/> History of falls           | <input type="checkbox"/> Balance problems            |
| <input type="checkbox"/> Vision problems       | <input type="checkbox"/> Hearing problems           | <input type="checkbox"/> Metal implants              |
| <input type="checkbox"/> Osteoarthritis        | <input type="checkbox"/> Osteoporosis/Osteopenia    | <input type="checkbox"/> Rheumatoid Arthritis        |
| <input type="checkbox"/> Cancer                | <input type="checkbox"/> Recent weight loss/gain    | <input type="checkbox"/> Pulmonary disease           |
| <input type="checkbox"/> Autoimmune disorders  | <input type="checkbox"/> Liver disease              | <input type="checkbox"/> Kidney disorders            |
| <input type="checkbox"/> Thyroid disease       | <input type="checkbox"/> Pregnant                   | <input type="checkbox"/> Past surgeries              |
| <input type="checkbox"/> Recent fever          | <input type="checkbox"/> Shortness of breath        | <input type="checkbox"/> Easy bruising               |
| <input type="checkbox"/> Night sweats          | <input type="checkbox"/> Muscle cramps              | <input type="checkbox"/> Circulation problems        |
| <input type="checkbox"/> Dizziness             | <input type="checkbox"/> Depression                 | <input type="checkbox"/> Anxiety/panic attacks       |
| <input type="checkbox"/> Muscle Weakness       | <input type="checkbox"/> Swollen legs or feet       | <input type="checkbox"/> Bowel/bladder incontinence  |
| <input type="checkbox"/> General fatigue       | <input type="checkbox"/> Nausea/vomiting            | <input type="checkbox"/> Stomach ulcers              |
| <input type="checkbox"/> Indigestion/heartburn | <input type="checkbox"/> Other                      | <input type="checkbox"/> <b>None of the above</b>    |

17. Please list and give dates of any major illness, injury, motor vehicle accident, or surgery that has occurred in the past: \_\_\_\_\_  
\_\_\_\_\_

18. What medications are you currently taking? \_\_\_\_\_  
\_\_\_\_\_

19. What activities or sports are you currently involved in? (Please list activity/frequency per week) \_\_\_\_\_  
\_\_\_\_\_

20. What goals or activities do you want to achieve with Physical Therapy? \_\_\_\_\_  
\_\_\_\_\_

21. Are you nursing or pregnant? \_\_\_\_\_

## HIPPA

### NOTICE OF PRIVACY PRACTICES FOR PROTECTED HEALTHCARE INFORMATION

Effective 01/01/2008

*This Notice describes how your medical information may be used and how you are privy to this information.*

Downtown Physical Therapy & Wellness is committed to protecting the privacy of your health care information. Your rights and the process of how your records are disclosed are described below.

Downtown Physical Therapy & Wellness honors your rights that are outlined by the Federal Policy Standard. Unless required by law, your health information will not be disclosed without your consent or authorization. Health information is defined as verbal communication, hard documentation, electronic information, or facsimile.

*It is our responsibility to provide the minimum necessary information appropriate for use of your health information, maintain the privacy of your health information, and respect and protect your confidentiality*

*The following categories describe how your information is used and disclosed.*

- Treatment: Medical information may be used to provide or arrange medical treatment or services.
- Worker's Compensation: Health information will be disclosed to the extent authorized by and necessary to comply with worker's compensation laws.
- Correctional Institution: If you are an inmate of a correctional institution, information will be disclosed that institution necessary for your health and the health and safety of others.
- Payment: We may disclose your health information to your insurance provider for the purpose of payment or health care operations.
- Department of Health and Human Services (DHHS): Health information will be disclosed to this oversight agency as necessary to determine appropriate compliance.
- Emergencies: We may disclose your health information to notify or assist in notifying a family member or another person responsible for your care about your medical condition in the event of an emergency or of your death.

### **ADDITIONAL DISCLOSURES THAT ARE PERMITTED OR REQUIRED WITHOUT YOUR**

#### **PERMISSION:**

- Disclosures for law enforcement activities or compliance with a subpoena
- Disclosures in response to judicial and administrative proceedings
- Disclosures for health oversight activities such as civil, administrative, and criminal investigations
- Disclosures to a public health authority for public health activities such as the reporting of disease, injury or vital events



- Disclosures required by state or federal law including disclosures regarding abuse, neglect and domestic violence
- Disclosures to coroners and medical examiners regarding decedents
- Disclosures for organ and tissue donation purposes
- Disclosures to avert a threat to the health or safety of a person or the general public
- Disclosures for special government functions such as military tasks

**PUBLIC HEALTH**

As required by law, we may disclose your health information to public health authorities for purposes restricted to: preventing or controlling disease, injury or disability, reporting child abuse or neglect, reporting domestic violence, reporting Food and Drug Administration problems with products and reactions to medications, and reporting disease and infection exposure.

**YOUR HEALTH INFORMATION RIGHTS**

You have the right to request restrictions on certain uses and disclosures of your health information. Please be advised, however, that Downtown Physical Therapy & Wellness is not required to agree to the information received or communicated through an alternative method or sent to an alternative location other than the usual method of communication or delivery, upon your request. You have the right to inspect and copy your health information. You have a right to a paper copy of the Notice of Privacy Practices at any time upon request.

All other uses of health information must be made with your authorization. You may revoke this authorization by providing written notice.

**ACKNOWLEDGEMENT OF RECEIPT**

I have received a copy of the Notice of Privacy for Protected Healthcare Information.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Patient or Responsible Party

\_\_\_\_\_  
Date